



# Care & Maintenance

Instructions & Warranty



Value and sustainability informs everything we do. From the local materials we source to the way we design our furniture, through to manufacture and delivery.





## Warranty

The frame is warranted against failure due to a manufacturing fault for a period of 5 years from the date of purchase.

Suspension systems, including various forms of springs and elasticised webbing, are warranted against failure due to a manufacturing fault for a period of 5 years from the date of purchase.

Padding and fillings, including foams, wadding, feather and/or fibre inserts and the like are warranted against failure due to a manufacturing fault for a period of 5 years from the date of purchase.

Leather and Textile coverings are covered by a separate warranty issued by the supplier of the fabric. Any faults caused by the textile or leather covering are the liability of the textile supplier. This warranty is rendered void if the furniture becomes defective as a consequence of misuse, lack of proper care and/or maintenance or handling in transit.

Note that misuse includes sitting on parts of furniture not intended for seating such as arms of sofas, or jumping on sofa seating or seating platforms.

Furniture By Design reserves the right to determine whether a part has failed due to a defect, wear and tear, or misuse etc. Any item requiring replacement due to wear and tear or misuse will be at the Purchaser's expense. Furniture By Design reserves the right to decide whether a component should be repaired or replaced.



# Care Instructions

## **General**

The life of your furniture can be dramatically extended with a small amount of regular care and cleaning. The care required will vary depending on the type of furniture you have purchased. Note that non-adherence to these care instructions may void your warranty.

Do not place hot items such as coffee mugs directly onto any surface, as this may cause permanent discolouring. Do not allow your furniture to become wet. Wipe down furniture regularly with a clean, slightly damp cloth and dry immediately with a second clean, dry cloth. When cleaning any furniture with a cleaning product, it is always advised to spot test a hidden section of the furniture for colourfastness. This should be left for a period of at least 2 hours to ensure there is no adverse reaction. When using a liquid cleaner (including spray applicators), spray the cloth rather than the furniture surface and always dry immediately with a clean, dry cloth.

## **Solid Timber Furniture**

No two solid timber furniture pieces are the same; timber may vary in appearance in a number of ways including varying wood grain and the amount of and size of various natural timber features. Products made from timber will respond to the climatic conditions that they are exposed to and adapt to such things that effect humidity and temperature such as air conditioning, heating, direct sunlight and changes in the weather, by expanding or contracting. Sometimes gaps may appear as the timber adjusts, which should be simply filled with wax and buffed back to a level finish. Like any natural product, timber requires regular maintenance and moisture.

We recommend, at least annually and preferably more often, applying furniture polish, wax or oil to your furniture according to the product instructions. Note that some products may slightly alter the surface appearance of your furniture. Clean with household 'spray and wipe' cleaners, spraying the cloth rather than the furniture surface. Dry immediately with a clean, dry cloth. If a stronger cleaner is required, apply a small amount of mineral turpentine to a clean, white cloth and dry immediately.







# Care Instructions

## **Textile Coverings**

Furniture should be vacuumed regularly to remove dust and dirt. If any part of a removable covering becomes soiled, the cover should be removed before cleaning to prevent the filling underneath from becoming soiled or wet. All upholstery textiles should be considered dry clean only textiles. Never machine wash upholstery textiles or allow them to become saturated, as they may shrink upon drying or detach from their backing material.

## **Leather Coverings**

Furniture should be wiped with a lightly dampened cloth weekly to remove dust and residual oils from users. This can help prevent the leather from forming cracks over time. Various leather cleaning products are commercially available for the specific type of leather that your furniture is upholstered in. Ensure careful adherence to the instructions on the label, as some products should not be used on certain types of leather under any circumstances. Most cleaning products are for corrected grain and aniline leathers only, and are not to be used on oiled or waxed leathers, suede or nubuck. Leather should be thoroughly cleaned every three months. Corrected grain and aniline leathers should be conditioned every 3 months to maintain and

protect them. Ask about choosing appropriate leather cleaners and conditioners for your furniture. Any time you clean your leather furniture, it should be conditioned immediately to ensure moisture retention.

## **Laminate/Melamine**

Furniture should be wiped with a lightly dampened cloth weekly to remove dust and residual oils from users. For general care and maintenance, simply wipe away most spills or marks with a damp cloth, or use an all purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe. Rubbing gently with a clean, dry cloth brings back the brightness of laminates. Avoid scourers and abrasives as they will damage the surface. Don't place hot objects, electrical appliances onto your laminate surface. Laminate surfaces will withstand normal wear and tear, but can be damaged by scratching or cutting with utensils, knives and unglazed pottery. Darker colours will show scratches more readily than lighter colours. In general, dark colours and high gloss surfaces require more care and maintenance than lighter colours or lower gloss colours. To minimise scratching, always place and lift objects from the surface – never drag or slide them across the surface.



FURNITURE  
BY  
DESIGN®

**Factory**

Unit 5, 86 Gow Street  
Padstow NSW 2011  
T + 61 2 9793 7663

**Sydney Studio**

GF/79 Myrtle Street  
Chippendale NSW 2008  
By Appointment

commercial@furniturebydesign.com.au  
**FURNITUREBYDESIGN.COM.AU**